

# FAQ



## What's the minimum spending amount each month?

The minimum amount you must spend to be enrolled in the ER program is 50pv before tax and shipping. (1pv almost always equals 1 dollar, although there are a few exceptions).

## When will I be billed?

You choose! You are billed when your order is processed, and you choose every month when you want your order to process. You can change this date at any time throughout the month to meet your needs.

Your processing date can be a different date every single month.

Orders typically ship between 1-3 business days after your order processes.

## What comes in my order?

You choose! You can change your order every month as many times as you want up until the day your order is set to process. As soon as your current order processes, you may log in and begin to customize your order for the following month. If you forget to log in and change your order for the next month, you will be shipped a copy of your most recent ER order.

*sign up by logging into your account and then finding  
the essential rewards tab under virtual office*